

Focus your efforts on your core business activities

Trust specialists to handle your *specialized operations*.



enabling business **competitiveness**
Mexican company established in 1986.
+30 years delivering solutions to major organizations across all industries.

UNLIMIT YOUR POSSIBILITIES

Services Portfolio

Information Technologies

Managed Services

- IT Service Desk
- IT Site Support
- Field Services (+130 cities)
- Applications Support

Solutions

- IT Management Software (*ManageEngine*)
- IT Security Solutions (*Fortinet*)
- IT Infrastructure
- IT Management Consulting

→ *ManageEngine* Platinum Partner

→ *Fortinet* Advanced Partner

Digital Transformation

Consulting and Diagnostics

- Chatbots
- Automation Services (*RPA*)
- AI Consulting Service (*Diagnóstico, Agentes*)

Solutions

- QMS Solutions (*cordage*)
- AI Integration - IT Management Software
- MS Open Platform Integration

RevOps (Revenue Operations)

RevOps (*Marketing / Sales / Operations*)

- Customer Service Desk
- Inbound Leads Desk
- Content Creation Desk
- Commercial Team Audits
- Hubspot Tech Support

→ *Hubspot* Partner

Cybersecurity (SOC: Proteum)

Proteum Platform

- 24/7 Threat Monitoring and Response
- Google SecOps (*SIEM / SOAR Platform*)
- Remediation Services
- Compliance
- Vulnerability Analysis
- Cybersecurity Assessment
- Phishing & Security Awareness
- Pentesting

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- **Long term** business relationships.
 - **+600 Staff** for local and global clients.
 - **+15%** annual growth since 2015.

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- **Serving more** than 43 countries.
 - **Free Online** learning platform.
 - **Social responsibility** practices.

PARTNERSHIPS

Our Strategic Alliances



FACTS & DATA

Insights 2025

+500

Satisfied Clients

+94%

Customer Satisfaction

+300k

Served Users

+1,800

Published Articles

+21k

Training Hours

FACILITIES

HQ & Support Centers



A3: Corporate office & Support Center
Querétaro, México.



Vórtice iTech Park: Support Center
Querétaro, México



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