

## **BUILDING RELATIONSHIPS. CREATING BUSINESS**





- Founded in 1978, Charlton is a privately held company that has developed strong and lasting relationships with suppliers and clients in all areas of the automotive industry.
- Charlton is a consortium of more than 20 different companies and major investments and has generated billions of U.S. dollars in sales for its clients.





## Diverse Services

- Technical sales
- Program management
- Product Quality planning
- Warehousing and distribution along with engineering
- Design
- Solid modeling and strategic support with new global facilities
- Acquisitions

Charlton has become the sales liaison of choice for worldwide manufacturers that supply products for some of the world's largest automotive and off highway groups.



## Global Reach



- Headquartered in St. Clair Shores, Michigan, with offices in Ohio, Illinois, Alabama, Wisconsin, Tennessee a west coast office in Washington.
- Support the growing automotive segment in the southeastern US.
- Extensive engineering and design services are available through Virtual Engineering.
- Complete supply chain management services, including warehousing, distribution, inspection, light assembly and logistics are provided by CTC Distribution.
- Internationally, Charlton has offices in Japan, Korea, China, India, Brazil, Mexico, Germany, France, Sweden, Italy, Czech Republic, Poland, and Austria.

# Global Sourcing

- Charlton has expanded our global reach to five continents.
- We guide clients by opening doors to new opportunities with OEM transportation companies and tier-level manufacturers in major markets on every continent
- Our highly skilled, well-trained sales force understands the needs of business, engineering and manufacturing.
- Our mission is to serve our clients everywhere and in every way.



Charlton

# Global Sourcing



We have listened to the needs of our overseas suppliers and have developed an in-house warehousing and distribution center to simplify the process of supplying to North America.

Need of warehousing, quality sorting or light assembly, our in-house distribution center can help.

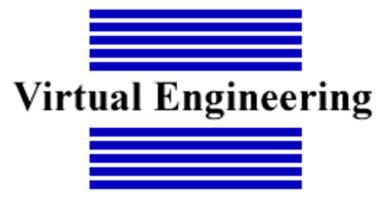
CTC Distribution sits in Dearborn, Michigan in the shadow of Ford Motor Company. We have nine acres sitting at a railhead with approximately 200,000 square feet. It is a completely secure, fenced-in location and the workforce has proven to be highly skilled and exceptionally hard working. The competitiveness in our pricing has allowed us to be one of the most successful warehouse and distribution centers for OEMs and tier-level suppliers.

# CD CTC Distribution INC

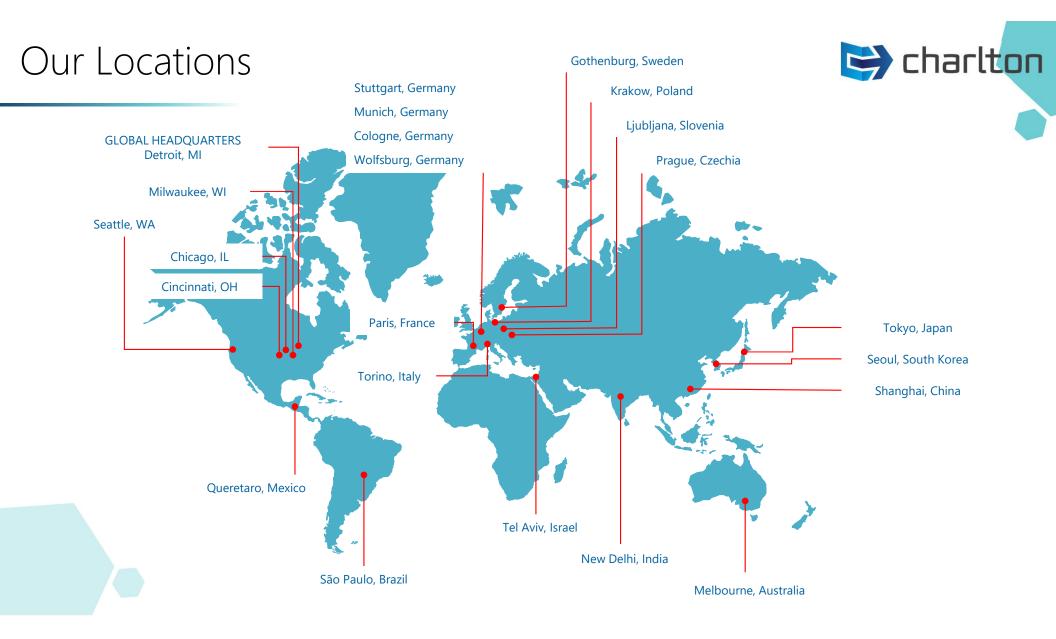
# Global Sourcing

When Charlton hits its stride and your in-house engineering is buried in new business, our engineering group can help. Virtual Engineering has over 25 years of experience helping manufacturing companies design and develop new product using state of the art technology.

Virtual Engineering has access to Catia, NX, or Pro/Engineer CAD systems and can supply engineering talent on a contract basis. Our team of engineers are all automotive veterans capable of performing product design, engineering analysis, and validation testing to meet your project needs.









#### **Chris Charlton** President





Franz Linner Executive Vice President, Europe Munich, Germany



**Kevin Fromm** Vice President, Europe





Shusaku Maruko President, Charlton Asia Tokyo, Japan



Ola Högfeldt, Sales Manager Gothenburg, Sweden

Giuseppe de Robertis Torino, Italy

Hans Pfunder Sales Manager Stuttgart, Germany

**Mike Kociolek** Sales Engineer Torino, Italy







Gothenburg, Sweden



Solange Curic Sales Director Paris, France

Jutta Fischer

Sales Manager

Detroit





**Jochen Otters** Sales Director Munich, Germany



## Sales Strategy

TRATEGY

SALES



#### **Joint Strategy / Mutual Success**

Charlton personnel will tour your manufacturing facilities as well as meet with your engineering and sales management in order to make certain we are working on a **joint strategy** which will ensure our **mutual success**.

#### **Customer Contact**

Concurrently Charlton will contact **Purchasing**, **Engineering** and **Quality disciplines** in our customer - base. Our objective in our territory would be to gain purchasing, benchmarking, design team, quality and engineering acceptance in order to secure projects for new model year business. We will work diligently to ensure we are considered for new opportunities in an expedited time frame.

"We live with our customers"

#### Team Success

As a highly technical sales force, we are effective liaisons for both commercial and technical issues, of course there are always instances where Charlton would request support from our client's personnel to attend critical customer meetings with us. This reflects our **"Team"** mentality for success.

#### **Executive Level Contacts & International Connections**

We utilize our **Executive level contacts** to open doors as required. Charlton will also use our **International connections** to help gain acceptance an

Charlton will also use our **International connections** to help gain acceptance and win business in our territory by coordinating efforts with the customers overseas counterpart.

#### **Status Reports**

Charlton will provide **Monthly Status Reports** which identify and detail every project being worked on for each account by every sales person. This would be accompanied by a regular meetings to ensure mutual execution of sales goals.





- Customer specific presentation
- Cost models for various customer solutions
- Regular participation in team meetings
- Communication Listening is key



# Sales Strategy



AUTOMOTIVE				AUTOMOTIVE TIERS	COMMERCIAL TRUCK	MARINE
	- AMG			Eberspöcher	BLUE BIRD	

### Customers



Charlton





Charlton has uncovered new opportunities and guided clients to become a vital segment of the supply base for OEM automotive companies and automotive tier-level manufacturers in major markets on every continent.



#### **Global Headquarters**

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