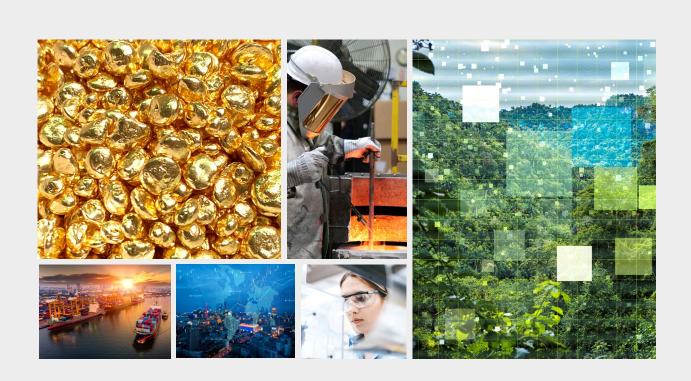


## Intelligent Refining®





Intelligent Refining®

For over 40 years we have refined end-of-life material to reclaim precious metals safely and responsibly. Our commitment to the environment begins with a central processing facility that was purposely designed to the highest environmental standards. Our versatile facility allows us to process any waste material, both current and imagined moving forward, to maximize precious metal value for our clients while reducing landfill impact.

#### Reldan: Precious Metal Refining Essential for Modern Life

We recover precious metals from end-of-life materials and contribute to a closed loop system for manufacturing new products essential for everyday life.



### Reldan's *Intelligent Refining*® Maximizes Value, Sustainably

Fortune 500 manufacturers rely on our metallurgy and recovery expertise and innovative solutions to meet any global processing and refining challenge while protecting the environment.



## Reldan Protects Against Brand Risk and Provides Peace of Mind

Our customers rely on our advanced precious metals refining methods and value chain security to manage environmental risk.



#### **Certified Proof**

Reldan maintains over a dozen certifications and accreditations assuring our customers that we meet the strictest industry standards for safety and environmental stewardship.

























Intelligent Refining®

### Why Partner With Us?



#### We Make It Easy

With our flexible and innovative solutions to effectively manage your capital and cash flow, and tackle tough issues with logistics, tracking, reporting, and security, we make doing business easy.



#### We Deliver Peace of Mind

As an industry leader in environmental responsibility, we ensure your brand is protected up and down the value chain with responsible refining, recovery and disposal.



#### We Maximize Value

Along with our advanced equipment, our consultants will get to know you and your business to customize business solutions that maximize the value of your precious metal scrap.



We Care: Health & Safety

The health and safety of our customers and employees are our first priority.



We Have Strong Partners

As an industry leader, we maintain relationships with other leading partners to craft innovative and outside-the-box solutions for complex business challenges.



We Are Global

With facilities and strategic partnerships across the globe, we can handle virtually any waste refining challenge, large or small, no matter the complexity.

Intelligent Refining®

**CERTIFIED PROOF:** Reldan maintains over a dozen certifications and accreditations assuring our customers that we meet the strictest industry standards for safety and environmental stewardship.

#### **Environmental**



#### ISO 14001:2015 Certified

Third party audited for best practices in processes and services that proactively reduce or eliminate pollution, waste and environmental footprints.



#### **E-Stewards Certified**

Third party audited for best practices in the management of toxic byproducts from electronic waste specific to "final destination" recycling.



#### **R2 Certified Responsible Recycler**

Third party audited and certified for best practices in the management of toxic byproducts from electronic waste specific to "reuse" recycling.



#### **RIOS Certified Recycler**

Third party audited and certified for best practices in environmental, health & safety (QEH&S) practices specific to "metals, paper and electronics" recycling.



#### **LEED Silver Certified (USGBC)**

Awarded to companies that promote continuous environmental sustainability and implement environmentally conscious strategies.



#### **Green Circle Certified**

Awarded to recyclers meeting the highest standards in quality, environmental sustainability, and health and safety management.



#### CHWMEG Reviewed

Partners with companies that strive to reduce, recycle, or reuse the wastes associated with their operations.

#### **Health & Safety**



#### ISO 45001:2018 Certified

Awarded to companies or organizations that demonstrate that they have strict occupational health and safety standards throughout their operations.



#### OSHA Sharp

Awarded to business employers operating an exemplary safety and health program.



#### **GBAC Accredited**

Issued by the ISSA, establish and maintain a cleaning, disinfection, and infectious disease prevention program to minimize risks associated with infectious agents.

#### Governance



#### **ISO 9001:2015 Certified**

Awarded to companies that consistently provide products and services meeting customer and regulatory requirements and strive for continuous improvement.



#### ISO/IEC 17025:2017 Certified

Certification provided to testing and laboratory facilities that meet strict quality, oversight, and continuous improvement standards.



#### ITAR Compliant

For companies in compliance with U.S. government regulations controlling import and export of various technologies, services, and articles on the U.S. Munitions List.



#### C-T PAT Certified

Certification is awarded to companies who agree to ensure the integrity of their security practices in conjunction with their supply chain partners.



Intelligent Refining®

Our unique expertise and range of recovery metallurgy allows us to process and recycle a diverse span of precious metals and rare earth materials including gold, silver, platinum, palladium and rhodium. Our technology has been specifically designed to maximize the value of your precious metal waste streams for a one-stop-shop experience that provides fast, efficient, and sustainable processing that reduces the need for precious metals mining.



#### **Thermal**

Most material is vulnerable to loss during the thermal reduction process, but our dual chambered starved air technology allows us to have the best control over the process and your materials. A controlled process means we give you the best value for your materials, get you a faster return and limit the waste produced, allowing for a much more sustainable process.



#### **Mechanical Reduction**

Our advanced, 4-stage system was built specifically to maximize the value of precious metal scrap material. This process breaks down, sorts, and separates, while simultaneously, an advanced dust collection system reclaims every valuable particle, so you get the best value for your precious metal waste streams. Our 4-stage process is not only more accurate but also a much faster way to process your material.



#### Melting

Our furnaces can process the rarest materials containing precious metals. Our distinctive process allows for the best value of precious metal recovery in the most sustainable way. We create a sample that is more pours and can be broken down in a way that makes sure we give you the maximum value, and cuts out more of the process chemicals, which can be harmful to the environment.



#### **Chemical**

We use an exclusive chemical blend that streamlines your precious metal for quicker turnaround times. Our multi-stage blending tanks and super natant testing ensures the best value for your precious metal scrap. Our completely self-contained chemical processing facility prevents environmental runoff and no wasted material in landfills for a cleaner, more sustainable operation.



Intelligent Refining®

At Reldan, policy drives action. We developed a Quality, Environmental Stewardship, Health & Safety Management System (QEHSMS) to drive the right behaviors throughout our teams and ensure our employees and customers are safe and we protect the environment.

## **Environmental, Safety, and Security Compliance**

Exceed and comply with all environmental stewardship and safety regulations, including regulatory and non-regulatory requirements.

#### **Export Accountability**

Prohibit the export of hazardous electronic waste and comply with the Basel Convention on the control of transboundary movements of hazardous wastes and their disposal.

#### No Forced Labor

Monitor, conform and comply with all national and international laws prohibiting prison labor and child forced labor for the processing of hazardous electronic end-of-life and waste materials.

## Pollution Prevention and Waste Reduction

Use processes, materials and products that avoid or control pollution and reduce waste.

#### **Data Security**

Establish a clear understanding with our customers of Reldan's commitment to data security via secure data destruction methods. Ensure compliance with our suppliers and vendors with our handling of any data bearing end-of-life material.

#### Continuous Improvement

Continuously improve the QEHSMS to further reduce our environmental footprint, improve the health and safety of our employees, and actively promote local and global sustainability best practices to our partners.

#### **Communication & Awareness**

Clearly and completely communicate Reldan's policy objectives to ensure that employees are aware and actively commit to the QEHS policy requirements. Ensure that suppliers, vendors, clients, contractors and all who may perform work for or on behalf of Reldan are aware of the QEHS policy and adheres to its objectives.



# We are Committed to GBAC Clean Standards

Reldan is the first and only Precious Metal Refinery to earn GBAC STAR facility accreditation. Our GBAC accreditation is part of our continued effort to raise the bar on health & safety measures and mitigate bio risks.



## We are C-TPAT Certified and Validated

C-TPAT (Customs-Trade Partnership Against Terrorism) is a voluntary initiative between U.S. Customs and Border Protection (CBP) and private business to build relationships that strengthen international supply chains and improve U.S. border security.

## What Does C-TPAT Certification Mean?

- Fewer enforcement examinations and trade inspections
- FAST (Free and Secure Trade) Lanes for expedited cargo processing
- · Front of the Line Privileges
- A program to carefully select shipping partners for safety and security

## What Does this Mean for You?

- Reduced inspection, customs and cargo fees
- Increased speed to market
- Safer and more secure cargo
- Positive effect on your bottom line





## We Are Carbon Neutral

In our continued commitment to leadership in environmental sustainability, Reldan is the first and only precious metal refiner to be a carbon neutral operation. We have offset any carbon emissions we cannot avoid by investing in clean, renewable sources of energy.

### This is what Intelligent Refining® looks like

