



FASTENERS[®]
SERVICE

- ✓ Respect
- ✓ Integrity
- ✓ Loyalty
- ✓ Discipline
- ✓ Collaboration
- ✓ Accountability
- ✓ Quality
- ✓ Passion
- ✓ Customer Focus



In FASTENERS SERVICE, we strive to be the supplier of choice. We consider customers as valued partners, and as such, we make sure to identify their needs to offer solutions that add value for them. Building their trust and loyalty over a long term sustainable business relationship.

What we offer:

- Fast response and agile decision making
- Superior quality
- A vast variety of products and engineered solutions
- Competitive pricing
- Value added services and LEGENDARY customer support

We create the ultimate commercial experience beyond customer expectations, being one of the reasons for them to succeed at achieving their goals.

Company History



Warehouse Expansion

Double the surface, moving from Regioparque over to Kalos Industrial Park



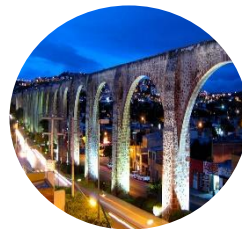
ISO 9001:2008

Fasteners Service de México is certified with the ISO 9001-2008 standard.



FRIEDRICH

On-going VMI program in place with Friedrich.



Querétaro Office

Company opens its sales office in Santiago de Querétaro.

2000

2011

2015

2021

TORNEXPRESS
PROVEEDOR DE TORNILLERÍA Y SUJETADORES ESPECIALES

2007



**FASTENERS[®]
SERVICE**

Company established as Tornexpress as a local fastener distributor in Monterrey, Mexico.

Company rebrands itself as "Fasteners Service de México" (FSM) to become a full service partner to US companies that have operations in Mexico.

2012

Mexico City Office

Company opens its sales office in Mexico City.



ISO 9001:2015

Fasteners Service de México will be certified with the ISO 9001-2015 standard in this year.





Corporate Headquarters

Monterrey

Purchasing, Global Logistics & QA Operations

Monterrey

Local Distribution Warehouses

Monterrey

Sales Offices

Monterrey

Querétaro

FSM provides a variety of VMI services



CUSTOMIZED VMI SYSTEM

FSM will build a customized VMI system to support your Production, QA and Accounting needs.



KITTING & SUBASSEMBLY

FSM can do product kitting, and subassembly of your components more economically than you can do it in-house.



PLATING






Localized high quality plating can reduce costs and drastically reduce the lead times needed to get your parts.



IMPORTING

Permits in place to do temporary Importations to avoid taxes & fees.

FSM provides many advantages over their competitors

-  Competitors that are divisions of US corporations have a higher cost structure than FSM which is passed on to you in their prices.
-  FSM has the most flexibility to make quick decisions locally to expedite shipments or resolve problems with our senior management being located in the region. This service ensures that your daily production needs are met at all times.
-  FSM has partnership agreements in place with our key offshore suppliers that give them their best prices.
-  FSM has the capability of providing Engineering and Application expertise locally to save you time and money.
-  FSM specializes in MTO parts (Made to order parts).

FSM partners up with top manufacturers to provide exceptional service



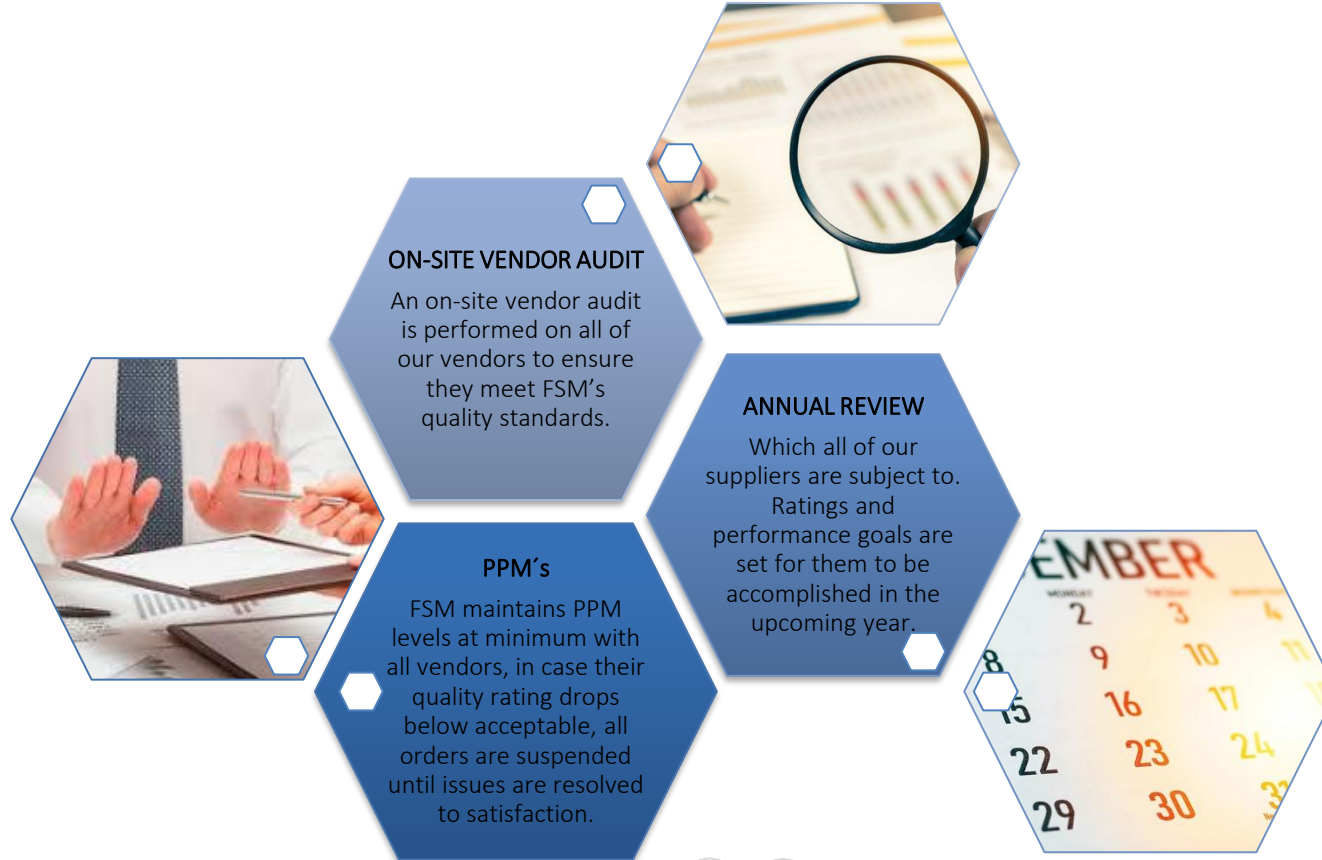
BLANKET ORDERS

FSM issues blanket orders to our suppliers that mirror those from our customers, which optimizes the supply chain.

LOCAL SUPPLIERS

FSM has approved high quality local suppliers in place to support any quick turnaround needs that might occur due to abrupt fluctuations in your demand.





FSM specializes in various types of products

While FSM can handle any type of “C” class commodity item, we specialize in a wide range of products.



High Volume Precision
CNC Machined Parts



Tight tolerance
Stampings



Specialty
“per print”
Fasteners

fsmfasteners.com



Plastic
Fasteners



Products



Wire forms



Machine Screw
Parts



Welding
Fasteners



Kits



Pipe plugs



Niple

Products



Connector



Prevailing
Torque Nut



Kit (nut & weld)



Fuses



Pipe Elbow



Aluminum Welding
Wire



The Operations Manager is always monitoring our requirements to keep the Supply Chain up and running smoothly and he's always in touch and we have constant calls to make sure our account is working fine in every way. We have periodical meetings in order to identify areas that can be improved in both sides. In general, it is a 100% customer focused service.

- Jesús de León
Purchasing Director, Friedrich Air Conditioning Co.



FSM has always been a Customer service and cost saving focused company. They have supported us in expediting parts whenever we have an immediate requirement and they are committed to support our needs. Regarding quality, they are focused to fulfill our requirements and work even beyond our expectations proposing both, short and long term improvements.

- Luis Otero
Buyer, Invacare / Invamex

THANK YOU

Questions? Please Contact Us.

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