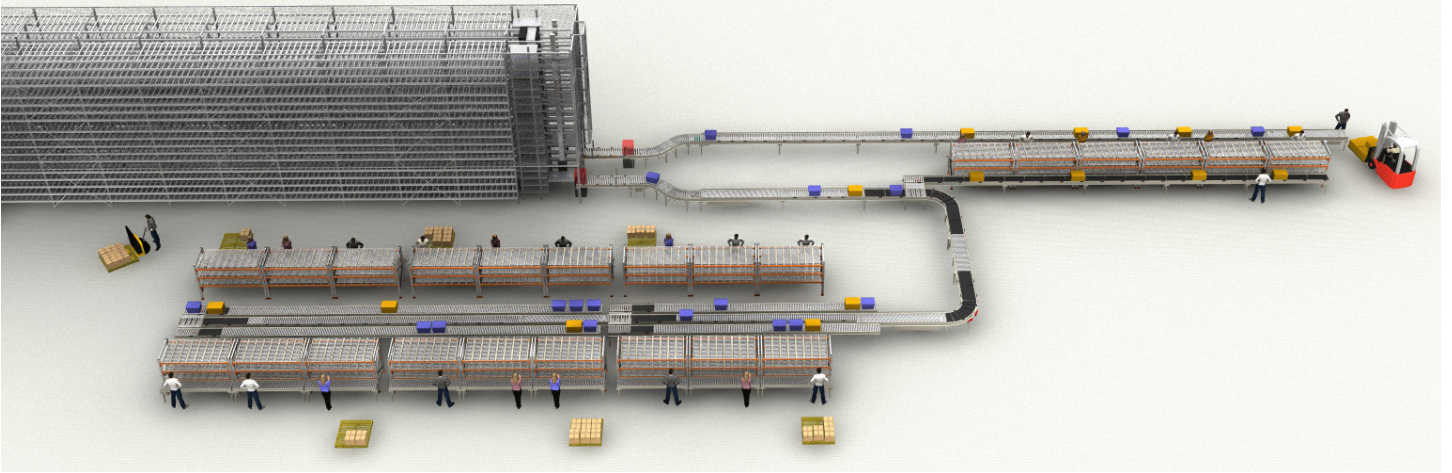


# About Dematic



Dematic designs, builds, and supports intelligent automated solutions empowering and sustaining the future of commerce for its customers in manufacturing, warehousing, and distribution. With research and development engineering centers, manufacturing facilities, and service centers located in more than 35 countries, the Dematic global network of over 11,000 employees has helped achieve successful customer installations for some of the world's leading brands.

Headquartered in Atlanta, Dematic is a member of KION Group, one of the world's leading suppliers of industrial trucks and supply chain solutions.

## Dematic Key Facts

- Ownership. . . . . KION Group
- Headquarters . . . . . Atlanta, Georgia
- Locations: . . . . . 35 countries
- Employees Worldwide: . . . . . 11,000
- Research & Development: . . . . . ~500 patents
- Website: . . . . . [dematic.com](http://dematic.com)
- Phone: . . . . . 1 (877) 725-7500

## Expertise

### Description

- Solution Provider
- System Integrator
- Design, Build, Implement, Support

### Distribution Logistics

- Receive & Store
- Replenishment
- Order Fulfillment
- Consolidate & Sequence
- Pack, Palletize & Ship

### Production Logistics

- Inbound Materials Storage
- Kitting
- Intra-plant Delivery
- WIP Buffer Staging
- Finished Outbound

### Vertical Markets

- Grocery
- General Merchandising
- Apparel
- Food & Beverage
- Parcel
- Wholesale/B2B
- Third Party Logistics (3PLs)
- Pharma/Healthcare
- Durable & Non-Durable Manufacturing
- Document Management

## Lifecycle Support

### Customer Service (24/7/365)

- Technical support call center, parts support call center  
**Phone:** 1 (800) 530-9153
- Parts ordering website
- Modernization & upgrades
- Resident maintenance
- Regional service support, 65 North America locations
- System audits & preventive maintenance programs
- Enterprise asset management system software

### Material Handling & Logistics Conference

- Annual event
- Sponsored by Dematic
- Supply chain trends, strategies
- Operations focus
- Networking with industry peers
- Website: [mhl.com](http://mhl.com)



Power the Future of Commerce

## Products/Solutions

### Dematic Software

- Warehouse Management System (WMS)
- Warehouse Execution System (WES)
- Warehouse Control System (WCS)
- Enterprise Asset Management (EAM)

### Solution Development Engineering

- Current state analysis
- Process flow engineering
- Operations planning
- System design & layout
- System design evaluation
- Business case analysis
- Simulation modeling

### Solutions by Function

- Receiving, de-palletizing, put-away, replenishment
- Storage, buffer staging, kitting, order fulfillment, consolidation
- Packing, sorting, palletizing, shipping

### Solution Types *(sample list)*

- Micro-Fulfillment
- Cross-docking
- Piece, case, pallet picking
- Zone route, pick & pass
- Batch pick & consolidate
- Put-to-order
- Dynamic slotting
- Goods-to-person
- Order assembly
- Inbound material storage
- Intra-plant delivery
- WIP buffer
- Workstation operation
- Load sequencing/staging
- Finished goods storage
- Order close/packing
- Merchandise returns

### System Types *(sample list)*

- E-fulfillment
- Retail store replenishment
- Route delivery stop sequenced
- Wholesale distribution
- Distributor/dealer support
- Production logistics
- Document storage
- Replacement parts distribution

### Material Handling Automation

- Controls, mobile devices
- Package/case conveyor
- Pallet conveyor
- Sorters: sliding shoe, crossbelt, steerable wheel, narrow belt, split tray, pouch
- Ergonomic de-palletizers
- Voice directed activities
- Pick/put to light, pick carts
- Put/pack wall
- Pick & pack workstations
- Multishuttle inventory buffer
- AS/RSs  
Automated Storage & Retrieval Systems
- AGVs  
Automated Guided Vehicles
- AMRs  
Autonomous Mobile Robot
- Deep lane pallet storage
- Mixed case robotic palletizers
- Scanners, cameras, RFID
- Sensors, scales, sizing
- Case formers, label printers
- Wrappers, case sealers
- Auto label print & apply
- Inserters, baggers
- Trailer loaders

## Dematic Locations

### Global Headquarters

756 W Peachtree Street NW  
Atlanta, Georgia 30308 USA

### Global Manufacturing Locations

- Salt Lake City, Utah, USA
- Grand Rapids, Michigan, USA
- Monterrey, Nuevo León, Mexico
- Frankfurt, Germany
- Bielefeld, Germany
- Antwerp, Belgium
- Střibro, Czech Republic
- Milan, Italy
- Suzhou, China
- Sydney, Australia

### North American Headquarters

507 Plymouth Ave NE  
Grand Rapids, Michigan 49505 USA

### Global Engineering Centers

- Australia
- Austria
- Brazil
- Canada
- Chile
- China
- Denmark
- Egypt
- France
- Lithuania
- Germany
- Italy
- Malaysia
- Mexico
- Netherlands
- New Zealand
- Singapore
- South Korea
- Spain
- Sweden
- Switzerland
- Thailand
- Turkey
- UK
- USA

### North American Engineering Centers

- Atlanta, GA
- Bellevue, WA
- Grand Rapids, MI
- Holland, MI
- Plano, TX
- Salt Lake City, UT
- Wauwatosa, WI
- Waterloo, ON, Canada
- West Henrietta, NY

### North American Parts Support Distribution Center

Memphis, TN

### North American Distribution Center

Fort Worth, TX