# DESIGNED TO RESPOND BUILT TO DELIVER

LANDSTAR

THE DOWNER DESCRIPTION



## UNIQUE BUSINESS MODEL

Landstar, a Fortune 500 company, is a worldwide, technology-enabled, asset-light provider of integrated transportation management solutions delivering safe, specialized transportation services to a broad range of customers utilizing a network of agents, third-party capacity providers and employees.





# THE LANDSTAR NETWORK



### AGENTS

- Independent business owners
- Customer service / relationships
- Capacity sourcing / dispatching
- NVOCC / IATA agents
- Project / Account Management focus
- Industry expertise / niches

### **CUSTOMERS**

- Industry expertise in various segments
- Diverse industries and lanes
- Mode mix
- Over 2.4 million loads hauled via truck (2021)

### CAPACITY

- 11,800+ BCO trucks
- 90,000+ available / vetted carriers
- Van, heavy haul, expedited, etc.
- All major U.S. rail lines
- Ocean cargo carriers
- Air cargo carriers
- Foreign correspondent networks



# INDUSTRY RECOGNITION



2021 Top 100 3PL Provider Award 2021 Top 100 Truckers



#### 2021 ACT 50 America's Largest Heavy and Specialized Transportation – #1



2021 Top Companies for Women to Work in Transportation



2021 Top 25 Truckload Carriers – Top 5

2021 Top 50 Global 3PLs



2021 Top 25 Truckload Carriers - Top 5



2021 Transport 50 World's Largest Specialized Transport – Top 5

## **Transport Topics**

2021 Top 50 Logistics Companies

2021 Top 100 For-Hire Carriers – Top 10

2021 Top 50 Freight Brokerage Firms – Top 10



2021 Top 100 North American Trucking Companies – Top 10

2021 Fortune 500 Company - #491



# TRANSPORTATION MANAGEMENT SOLUTIONS

From project management to a single load, we have a solution for you

# NORTH AMERICAN SERVICES

### **TRUCKLOAD / GROUND**

Van, Flatbed, Stepdeck

Heavy Haul & Specialized

LTL Van / Flat

Expedited, Emergency, High-Value / High Risk

**Temperature Controlled** 

**Border Crossing** 

Bulk / Tank

**Hazardous Materials** 

**INTERMODAL** 

**Rail Intermodal** 

Reliable, environmentally clean transportation

Transcontinental reach, includes Canada & Mexico

Over 250,000 53' containers additional capacity



## INTERNATIONAL SERVICES



#### Air Charter Worldwide

**International Air Freight** 

**Customs Brokerage** 

**Ocean Services** 

- LCL
- FCL

**Project Cargo** 

NVOCC / OTI

IATA / IAC

**Denied Party Screening** 



# PROVEN PROCESS & TECHNOLOGY INITIATIVES



## Dynamic web-based Load Alerts<sup>®</sup> technology

- Digital load matching and shipment management
- Millions of load matches monthly
- Broad-based application designed to function across numerous industries, capacity configurations and shipment types





## **Proprietary shipment visibility tools**

## Clarity, Landstar Connect<sup>®</sup>, Shipment Manager

- High-value security status updates
- Integrated in-transit updates with ETA status
- Geofence detection
- Designed for customers, agents and capacity



Shipment settlement programs that encourage repeat access to capacity



# PROVEN PROCESS & TECHNOLOGY INITIATIVES

## Intelligent and predictive pricing tools

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- Proprietary tool designed for agents to search and evaluate rates across multiple modes
- Accurate quotes in seconds
- Based on formulas created by data scientists



# In-depth business analytics and visualization for agents

- Access to robust data to easily spot revenue and customer trends, continuous understanding of marketplace
- Manage business by evaluating staff productivity



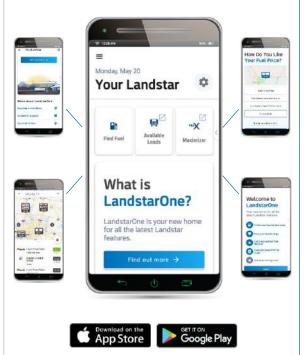
# PROVEN PROCESS & TECHNOLOGY INITIATIVES



## Deployment of new transportation management system

- One platform to increase efficiencies, provide new tools, and enhance business processes
- Shown to reduce time agents spend processing loads

# **LandstarOne**<sup>™</sup>



## Friendly mobile apps to help owneroperators find and book loads

- LandstarOne® is designed as a singular access point for all of Landstar's exclusive mobile applications
  - Available Loads
  - 。 Landstar Maximizer®
  - LCAPP® fuel savings, including access to IFTA information
  - LandstarOnline.com
  - Landstar news & info



# FINANCIAL RESULTS

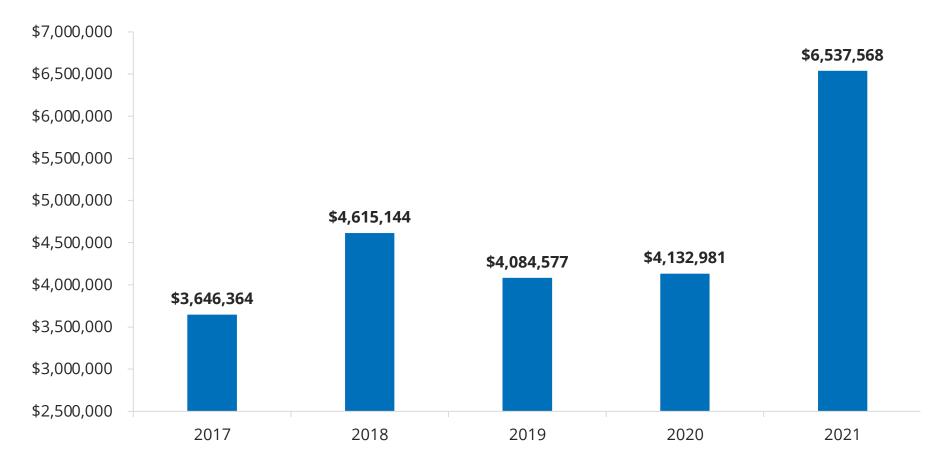
Financially stable since forming in 1988

C

# FISCAL YEAR FINANCIAL RESULTS

(In thousands)

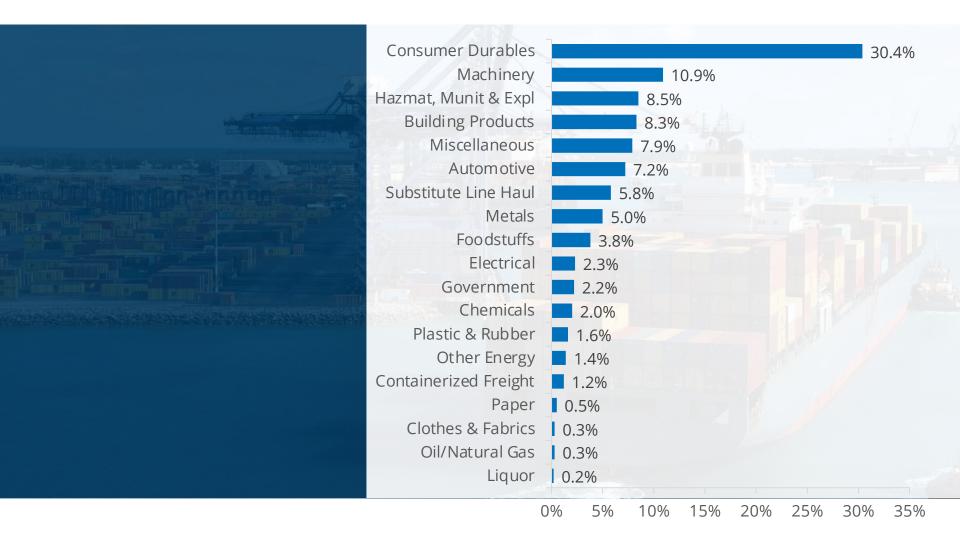






# 2021 REVENUE BY COMMODITY

## (As a Percentage of Revenue)





# QUALITY & SAFETY

Culture that actively promotes quality service and safety first

B

## LANDSTAR

http://www.landstar.com/certifications

SPONSIBLE CAR

Maintain environment of continuous improvement

Strive to influence third-party capacity providers, agents and vendors in the process

Review performance of **Critical Success** Factors, key initiatives

Understand requirements of customers and offer solutions

**Ensure employees** understand requirements of their jobs

# COMMITMENT TO QUALITY





# SAFETY & SECURITY CULTURE



### Strict Landstar BCO Qualification Requirements

Landstar Safety Officer (LSO)

Mutual Understanding of Safety Together (M.U.S.T.)

Monthly Safety Thursday Conference Calls Since 1991 U.S. DOT No-Zone Program

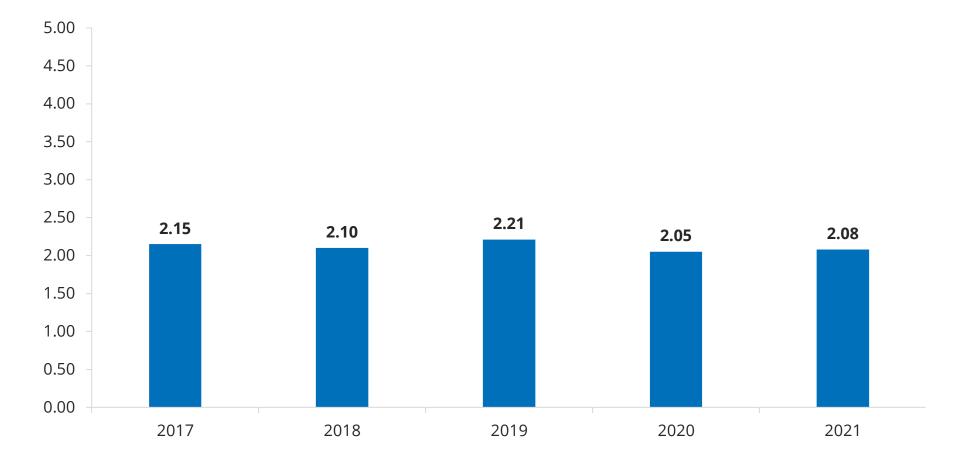
**Over 1,150 Million-Mile Safe Drivers** 

Security initiatives, including background checks, cargo security, Customs Trade Partnership Against Terrorism (C-TPAT), Free and Secure Trade (FAST) programs



## SAFETY & SECURITY CULTURE

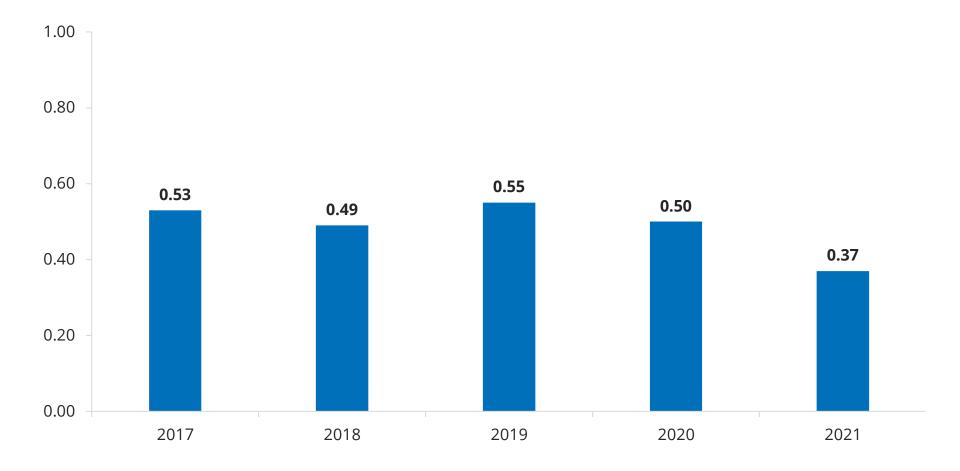
Total Accidents per Million Miles Driven





## SAFETY & SECURITY CULTURE

## Cargo Claims per 1,000 Shipments





# CAPACITY & SERVICES

Available capacity and modes, combined with expertise, to ship any size, anywhere

## **BCO** Development



### Treat Capacity Providers Fairly and Honestly

Solid Work Environment to Operate in Safely

**Various Programs for Effective Outreach** 

**Review and Adjust to Market Conditions** 

**Diverse Customer Base (Commodity and Equipment)** 

Varied Traffic Lanes / Patterns, as Well as Dedicated Opportunities

**Quick, Consistent and Accurate Settlements** 

Millions of Loads and Revenue Opportunities

Landstar Stability and Financial Strength



## CARRIER DEVELOPMENT

Validate proper active authority and a satisfactory DOT rating or, if not rated, evaluate basic thresholds with information as reported on the Motor Carrier Safety Measurement System (SMS)

SMS Measuremen

### Verify Liability Insurance and Cargo Coverage

- \$1 million minimum liability insurance
- \$100,000+ cargo insurance
- B+ rated or better insurance providers (A.M. Best Company)



Execute a Landstar Transportation Agreement

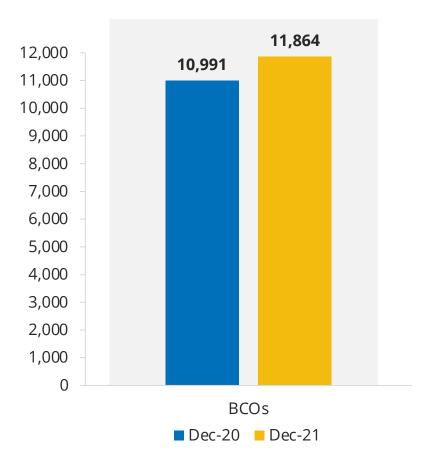
## **Daily Reviews and Standards Matching**

- FMCSA daily download
- SaferWatch weekly download
- · Vetted and automatically qualified or disqualified

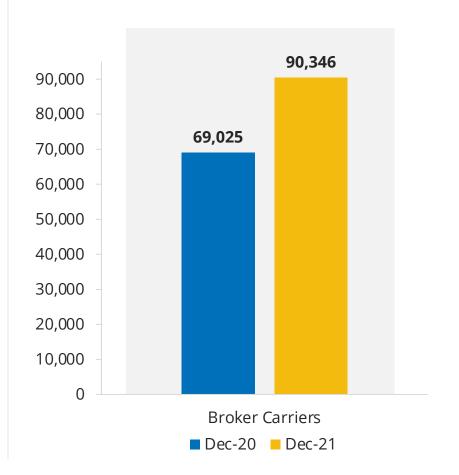


## TRUCK CAPACITY PROVIDERS

## **Trucks Provided by BCO Independent Contractors**



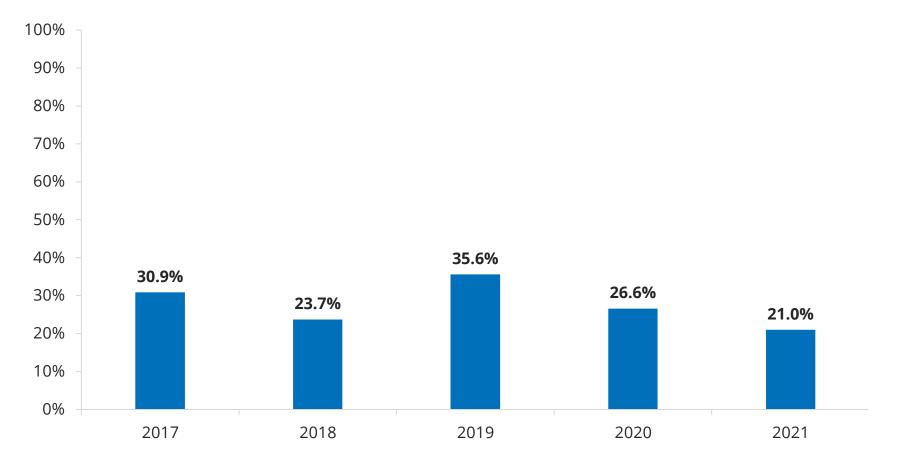
**Truck Brokerage Carriers** 



LANDSTAR 🗲



## One of the Lowest in the Industry\*



\*Compared to industry average of 96% turnover at large truckload fleets in Q3 2021, as reported by the American Trucking Association (ATA)



## TRAILING EQUIPMENT



Landstar believes that, along with its network of capacity providers, the company offers the largest fleet of heavy/specialized trailing equipment in the U.S.

### Van

• 15,119 available vans in our fleet

### **Unsided / Platform**

• **2,991** specialized trailing equipment, including flatbed, stepdeck, double drop, lowboy, Schnabel and extended trailers

### **Temperature-Controlled**

• 197 temperature-controlled trailers for sensitive cargo

### Landstar Express America®

• **267** BCO independent contractors leased to Landstar who exclusively own express trucks and haul expedited freight



\*Equipment numbers are as of December 2021

# LESS-THAN-TRUCKLOAD (LTL)

Cost effective, comprehensive and automated LTL services throughout North America to ensure the reliable service expected from Landstar

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BUPPLIER LOGIN: Input your PO #s and ZIP codes here:	76	State: AZ 💌
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Access to a vast network of national, inter-regional and regional carriers Increased visibility and flexibility within your supply chain Access to the most reliable capacity at market competitive rates Web-based automated rating and routing tool with "click and ship" visibility of orders



## PLATFORM, HEAVY HAUL & SPECIALIZED



Experience in Over-Dimensional and Super Heavy Freight One of the Largest Platform Carriers in U.S.

Diverse array of trailing equipment, including flatbed, stepback, double drop, lowboy, Schnabel and extended trailers Industries such as renewable energy, construction, data storage, machinery, manufacturing and automotive

U.S. Government, including GSA, DOD, FEMA, NASA and Related Contractors



# HAZARDOUS MATERIAL TRANSPORT



One of the Largest Truckload Hazardous Materials Carriers in the Nation



All BCOs are Hazmat Certified Drivers



Hazmat Expertise to Facilitate with Customers



Industries and Products including Cleaning Solutions, Household Products, Adhesives, Chemicals, Ammunition, and Pharmaceuticals









Top 10 Air/Ground Expedited Carrier

Expedited Ground Service is Point-to-Point, Exclusive Use

No Hubs or Cargo Transfers (99% Claim Free) Highly Secure, Low Risk with a Service Guarantee

Real-Time Tracking with On-Board Communication

Available 24/7, Nationwide



# COLD CHAIN / TEMP CONTROLLED / PHARMA



Clean, Pharma-Grade Trailers

Temperature Controlled for Pharma / Food Door sensors to track opening and closing events



Temperature monitoring technology



Temperature-controlled and thermal-mapped equipment



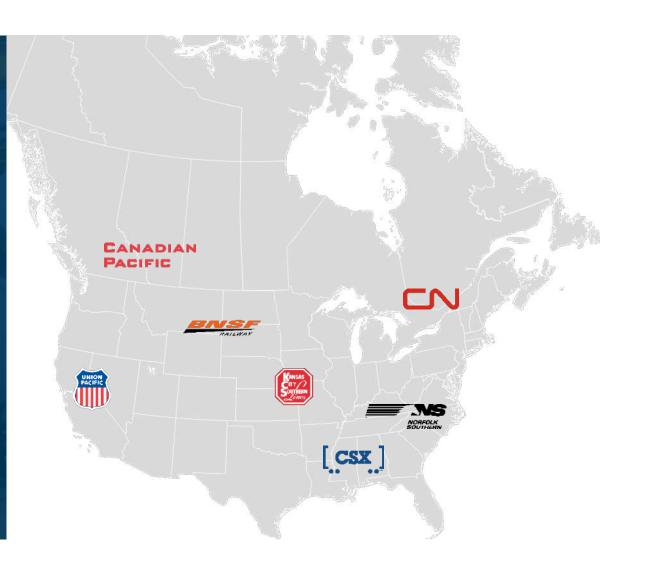
Hard-copy time and temperature receipt at delivery



## RAIL INTERMODAL

Full-coverage solutions. Cost effective, efficient, safe, reliable and environmentally friendly.

Partnerships with Class I and regional railroads.









## Our Experts Guide You through the Challenges of International Shipping. Air, Ocean, and Customs Brokerage.













## INTERNATIONAL



### **TOTAL CARGO SOLUTIONS**

- Integrated services
- Customs brokerage / clearance / bonds
- Cargo tracking
- Cargo insurance



#### **INTERNATIONAL AIR**

- Freight forwarder
- IATA / CAN / TSA accredited
- Foreign to foreign
- Aircraft charter
- WW air door / door express



### **GLOBAL AGENT NETWORK**

- Expert network of local agents worldwide
- World Cargo Alliance (WCA) member



### OCEAN

- FMC NVOCC / OTI / freight forwarding
- Safety / trade compliance
- Project cargo
- Breakbulk / OOG
- Containerized cargo
- Less-than-container load
- Contracts with all major steamship lines



### DOOR / DOOR

- DDP / DAP ops
- DDP / DAP pricing
- Over-the-road transport

## **BORDER CROSSING: MEXICO**

#### 50-acre, 31,000 sf Facility in Laredo, Texas

- 30-bay cross dock and transload
- 120-ton, stand alone bridge crane

Service into Mexico since 1999

**Door-to-Door Service into Mexico** 

Transloading

### **C-TPAT Certified Mexican Carriers**

### Secure Drop Yards at All Key Border Crossings

**Customs Brokerage and Forwarding Services** 

**Consolidated Invoicing** 

170,000+ Loads Annually



# BORDER CROSSING: CANADA



### Intra-Canadian Services for More Than 25 Years



Door-to-Door Service into Canada



OTR, Rail Intermodal, Air, Ocean



FAST-Certified, Canadian-Domiciled BCOs





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LANDSTAD

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